



College Code : 697

Agra Public College of Technology & Management

NH-2, Heeralal ki Pyau, Akbara Road, Artoni, Agra - 282007 (U.P.)

Ref. No APCTM/G.R.C./2024-25/11/001

Date .07/11/2024.....

GRIEVANCE REDRESSAL COMMITTEE

S. No	Name	Designation	Position	Department	Email Id.	Phone No.
1.	Dr. Shekhar Gupta	Principal	Chairman	Management	shekharg17981@gmail.com	8279433613
2.	Dr. Renu Bharti	Associate Professor	Member	Management	renudei10@gmail.com	7426946454
3.	Mr. Sunil Garg	HOD Department of Management	Member	Management	sunilgargmsw@gmail.com	9917149666
4.	Mr. Banvari Lal Tyagi	Associate Professor	Member	Pharmacy	banabarityagi@gmail.com	7617487348
5.	Ms. Deeksha Sharma	Assistant Professor	Member	Pharmacy	Deekshasharma861@gmail.com	7302507417
6.	Ms. Sonam Kumari	Female Student representative	Member	Management	kumarisonam02010@gmail.com	9258593125
7.	Mr. Saurabh Dubey	Male Student representative	Member	Management	saurabhhdubey4@gmail.com	8445061573
8.	Ms. Gungun Prajapati	Student Representative	Member	Pharmacy	gungunprajapati001@gmail.com	7417894252
9.	Mr. Krishna Solanki	Student Representative	Member	Pharmacy	rs2770484@gmail.com	8006071915

PRINCIPAL

Agra Public College of Tech. & Mgmt.
Artoni, Agra

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APPD. BY AICTE & AFF. TO AKTU, LUCKNOW

GRIEVANCE REDRESSAL COMMITTEE



About the Committee

The Grievance Redressal Committee at Agra Public College of Technology and Management, Agra stands as a beacon of support and resolution for students and faculty alike. Committed to upholding fairness and justice within the academic community, this cell serves as a trusted platform where concerns and grievances are addressed with utmost seriousness and efficiency. Equipped with a dedicated team of experienced professionals, the cell ensures that every grievance is heard attentively, investigated thoroughly, and resolved promptly. It operates with transparency, confidentiality, and impartiality, fostering an environment conducive to open dialogue and constructive problem-solving. Through its proactive approach and compassionate behaviour, the Grievance Redressal Committee contributes significantly to maintaining harmony and well-being across the college campus, nurturing a culture of trust, respect, and inclusivity.

Why Grievance Redressal Committee

As per All India Council for Technical Education (Redressal of Grievance of Students) Regulation, 2019 vide F. No.1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019) and All India Council for Technical Education (Redressal of Grievance of Faculty/Staff Member) Regulations, 2021 vide F.No.1- 103/AICTE/PGRC/Regulation/2021 dated 25.03.2021.

Objectives of the Committee

The primary objective of a Grievance Redressal Committee is to provide a structured mechanism for addressing and resolving grievances, complaints, and disputes within an organization.

- To ensure a harmonious environment on campus to all the students and staff members.
- To provide equal opportunity and hassle-free resort to their grievances.
- To maintain supervision on all activities of grievance and redressal mechanism.

Functions

- The committee provide a platform for students, faculty, and staff to submit their grievances related to academic, administrative, or any other relevant matters.
- The committee reviews each grievance thoroughly and impartially, conducting necessary investigations to understand the underlying issues and gather relevant information.
- After careful consideration, the committee should take appropriate measures to resolve grievances, which may include mediation, arbitration, or any other suitable methods aimed at addressing the concerns raised.
- The committee handles grievances with utmost confidentiality, respecting the privacy of individuals involved and safeguarding sensitive information.

- The committee actively engages in raising awareness about its role, procedures, and available grievance redressal mechanisms among the college community to encourage participation and trust in the process.

By fulfilling these functions effectively, the Grievance Redressal Committee at Agra Public College of Technology and Management, Agra plays a pivotal role in resolving disputes, maintaining harmony, and fostering a conducive learning and working environment within the college.

Scope

The cell deals with Grievances received in writing from the students about any of the following matters: -

- Academic Matters: Issues related to the Mark sheets, Transfer Certificates, Conduct Certificates, or other examination-related matters.
- Financial Matters: Related to dues and payments for various items from the library, hostels, etc.
- Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers, etc.

Committee Members

The present members of the committee are as follows:

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